

**Maya McNeilly, Ph.D., Licensed Practicing Clinical Psychologist
Offices in Holly Springs and Cary, NC**

FEE POLICIES

MEDICARE If you are on Medicare, we understand the experience of living on a fixed income and offer you the option of waiving or reducing your session copays.

FILING INSURANCE We are happy to file your insurance claims as a courtesy to you. If we encounter unusual problems receiving reimbursement from your insurance company, however, we will work together with you to resolve reimbursement problems at a rate of \$30 per hour. Please remember that **you, not your insurance company, are responsible for full payment of fees. It is very important that you find out exactly what mental health services your insurance policy covers.**

COPAYS The American Psychological Association Liability Insurance Company requires psychologists not allow balances to accrue. Please have your copay ready at the beginning of the session.

DEDUCTIBLES If you have a deductible, sessions will be charged at the usual session fee of \$120 per hour until your deductible has been met. Please be prepared to pay this amount if you have a deductible.

FAILURE TO MAKE PAYMENT. If necessary, I may be required to resort to the option of using legal means to secure the payment. This may involve hiring a collection agency or going through small claims court which will require me to disclose otherwise confidential information. In most collection situations, the only information I release regarding a patient's treatment is his/her name, the nature of services provided, and the amount due. If such legal action is necessary, its costs will be included in the claim or charged to the client.

MISSED APPOINTMENTS. Appointments cancelled with less than 24 hours notice will be charged at a rate of \$75.00.

PHONE CALLS AND EMAILS Calls requiring more than ten minutes (including those to third parties such as psychiatrists, family physicians, attorneys, family members or significant others, etc), will be charged at the usual 45-minute session rate based on fifteen-minute increments. For example, if a call takes 20 minutes, the charge will be prorated to the cost of a half hour; a 38-minute call will be assessed at the 45-minute rate.

DISABILITY We are happy to help you with your disability claims. Paperwork, phone calls, and Xeroxing and mailing beyond claims submission, however, will be charged at the rate of \$75 per hour.

COURT DEPOSITIONS, EXPERT WITNESS, SUBPOENAS Because of the level of expertise, liability, time, effort and stress associated with this type of work, fees for these services (including preparation time) are billed at the rate of \$300 per hour.

THANK YOU FOR YOUR COOPERATION AND ASSISTANCE!!